Program SER

An institutional model of comprehensive social reintegration · Faith + Reason + Dignity

PROPOSAL TO THE PRESIDENCY OF THE REPUBLIC OF COSTA RICA · OCTOBER 2026

What Program SER is

An institutional model of comprehensive social reintegration that walks with people in situations of acute vulnerability so they can rebuild their abilities and relationships, reach education and work, and live a dignified, responsible and independent life.

Our principle

Every person is a son or daughter of God and holds a dignity that does not disappear because of their history, social situation, legal status, origin or present circumstances. We do not work only with the situation; we work with the person living it.

Mission, vision and foundation

Mission

To serve and accompany people in vulnerable situations as whole persons, strengthening their abilities, relationships, opportunities and independence.

Vision

A national, replicable model of social reintegration that transforms lives, rebuilds families and opens educational and work opportunities.

Foundation: faith + reason + dignity

Faith sustains hope, reason guides action, and dignity decides how we treat each person.

Populations, pillars and cross-cutting components

Who the program serves

- People deprived of their liberty.
- People living on the street.
- Survivors of abuse.
- Migrants deprived of their liberty.

Three pillars

- Emotional development: self-esteem, emotional regulation and life skills.
- Spiritual development: faith, hope, meaning, purpose, reconciliation and service.

- Educational, socio-economic and work development: education, training, skills, work and capacity building.

Cross-cutting components

- Physical and mental health.
- Rights and protection.
- Family and relationships.
- Case management (the Individual Reintegration Plan, PIR).
- Support networks and community.

How we work

A personal route, with continuous accompaniment and a shared method.

- A comprehensive assessment.
- An Individual Reintegration Plan (PIR).
- Accompaniment by a case manager.
- Training, work and peer support.
- Follow-up and evaluation.

Peer support: people who have been through similar processes walk with others, inspire them and strengthen them on their way back.

Pilot, productive unit and alliances

Pilot and premises

Between 20 and 40 people, on a farm-style site of two hectares or more with a productive unit.

Productive unit and solidarity economy

Job training, entrepreneurship and a productive unit that opens real opportunities for independence.

Institutional alliances

- Public administration.
- Companies.
- Universities.
- Civil society.
- The Church.
- International cooperation.

Implementation route (365 days)

- Detailed design (months 0 to 3).
- Adapting the premises (months 3 to 6).
- Selection and entry of participants (months 6 to 9).
- Running the pilot (months 6 to 12).
- Evaluation of results (month 12).
- Decision on scaling up (after month 12).

Measurement and evaluation

A baseline and measurements at 6 and 12 months, with clear indicators for:

- Personal and emotional development.
- Education and employment.
- Family and social reintegration.
- Independence and lower reoffending.

Value for the State and society

- Less reoffending and greater public safety.
- Productive, independent people.
- Stronger families and communities.
- More efficient use of public resources.
- A fairer, more caring and more humane country.

Request to the Presidency

Institutional backing to structure the pilot, coordination across institutions, designated focal points, help in building alliances, support in exploring funding, and a formal evaluation at 6 and 12 months.

Together we can turn immediate help into a real route to human development and independence. A chance to become again.

> *A text version, in Eccekenoo's format, of the Program SER infographic (proposal to the Presidency, October 2026). On the website the acronym SER keeps the house reading: Social, Holy Spirit, Reintegration.*